

Audo

COPENHAGEN



AUDO WARRANTY
2024



AUDO WARRANTY

Furniture

Audo A/S provides a two-year warranty from the invoice date in relation to manufacturing and material faults.

The warranty is valid two years from the dealer's time of sales. This must always be documented through an original sales ticket/ receipt. Audø A/S offers no compensation for wear and tear. Audø A/S cannot be held responsible for damages caused by incorrect, inappropriate or careless use of delivered goods. Audø A/S does not cover costs related to installation and dismantling and other similar costs (terms and conditions apply).

Accessories

Audo A/S provides a two-year warranty from the invoice date in relation to manufacturing and material faults.

The warranty is valid two years from the dealer's time of sales. This must always be documented through an original sales ticket/ receipt. Audø A/S offers no compensation for wear and tear. Audø A/S cannot be held responsible for damages

caused by incorrect, inappropriate or careless use of delivered goods. Audø A/S does not cover costs related to installation and dismantling and other similar costs. With exception of the Pedal Bin that has a 10 year warranty (terms and conditions apply).

Lighting

Audo A/S provides a two-year warranty from the invoice date in relation to manufacturing and material faults.

















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Transformers, ballasts, light sources and other electronic devices are subject to the warranty terms of the manufacturer in question. Audø A/S does not cover costs related to installation and dismantling, replacement of ballasts/transformers and other similar costs related to electricians and the like.

DISPUTE RESOLUTION

Any Disputes regarding Audø's warranty is subject to and governed by Danish law. Disputes are to be resolved between Audø A/S and the customer. If the dispute cannot be resolved between the Parties, the dispute is to be settled by the City Court of Copenhagen, under the application of Danish law.

WARRANTY OVERVIEW TABLE

		10 YEAR WARRANTY:	NOT COVERED:	SPARE PARTS AVAILABLE
HARBOUR CHAIR		Steel base (incl. welding), seat and back	Normal wear and tear / failure caused by improper maintenance or improper use of the product. Textile* (will follow Guarantee from Supplier).	Stacking plate, screws, glides
CO CHAIR		Wood and Steel base (incl. welding), seat and back	Normal wear and tear / failure caused by improper maintenance or improper use of the product. Textile* (will follow Guarantee from Supplier).	Screws, glides, castors, swivel
PEDAL BIN		Bin body (steel and surface), lid, pedal (steel), inner bin (excl. handle)	Normal wear and tear / failure caused by improper maintenance or improper use of the product.	Glides, pedal patch, inner bin, handle, gas lift
AFTERROOM COLLECTION		Broken legs, in general broken welding joints, or glued assembly points.	Normal wear and tear / failure caused by improper maintenance or improper use of the product. Wear parts, such as gliders.	Screws, gliders
TEAROOM COLLECTION		Broken frame, broken armrest in general broken inside construction.	Normal wear and tear / failure caused by improper maintenance or improper use of the product.	No spare parts
OFFSET SOFA		Broken legs, broken armrest in general broken joints on the series, If inside construction breaks.	Normal wear and tear / failure caused by improper maintenance or improper use of the product.	No spare parts
KNITTING CHAIR		Glides and broken frames	Normal wear and tear / failure caused by improper maintenance or improper use of the product. Wear parts, such as gliders.	Glides
EAVE MODULAR SOFA		Broken legs, broken armrest in general broken joints on the series, If inside construction breaks.	Normal wear and tear / failure caused by improper maintenance or improper use of the product. Wear parts, such as gliders.	No spare parts
THE PENGUIN DINING AND LOUNGE CHAIR		Broken frames or seat and backrest.	Normal wear and tear / failure caused by improper maintenance or improper use of the product. Wear parts, such as gliders	Glides and screws for the backrest and the seat
THE SEAL LOUNGE CHAIR, HIGH BACK OR LOW BACK + OTTOMAN		Broken legs, in general broken joints on the series, If inside construction breaks.	Normal wear and tear / failure caused by improper maintenance or improper use of the product. Armrests are not included in the 10 year warranty	No spare parts
ELIZABETH LOUNGE CHAIR + OTTOMAN		Broken legs, in general broken joints on the series, If inside construction breaks.	Normal wear and tear / failure caused by improper maintenance or improper use of the product. Armrests are not included in the 10 year warranty	No spare parts
PAGODE SOFA		Broken legs, in general broken joints on the series, If inside construction breaks.	Normal wear and tear / failure caused by improper maintenance or improper use of the product.	No spare parts
RADIOHUS SOFA		Broken legs, in general broken joints on the series, If inside construction breaks.	Normal wear and tear / failure caused by improper maintenance or improper use of the product.	No spare parts
TIRED MAN LOUNGE CHAIR		Broken legs, in general broken joints on the series, If inside construction breaks.	Normal wear and tear / failure caused by improper maintenance or improper use of the product.	Plastic round part for wheel
INGEBORG LOUNGE CHAIR		Broken legs, in general broken joints on the series, If inside construction breaks.	Normal wear and tear / failure caused by improper maintenance or improper use of the product.	No spare parts
CAIRN POUF		Broken legs, broken joints and inside construction	Normal wear and tear / failure caused by improper maintenance or improper use of the product.	No spare parts